

# Pakistan Institute of Public Finance Accountants

# Model Solutions

Performance Auditing (Application)

AGP | PG | Public Sector

**Summer Exam-2024** 

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# Summer Exam-2024 Performance Auditing (Application)

- **Q.1.** 1. Better financial management
  - 2. Improved decision making within the projects
  - 3. Improved and informed management decisions, based on the audit observations
  - 4. In-time corrective actions
  - 5. More value of the audit and respect by the IFIs
  - 6. Measuring performance helps in identifying the
  - 7. Performance of various sectors in the country can help in deciding the future goals and objectives
  - 8. Better accountability of the government institutions
  - 9. Service delivery according to the needs of the people of the country
  - 10. Fairer distribution of resources amongst the departments and projects
  - 11. Improved internal and external control by the departments of the country
  - 12. Reduction in cost/expenses

### Q.2. Economy:

- 1. Acquisition of software at the lowest possible cost while not compromising the objectives of the software usage.
- 2. Purchase of software according to the procurement rules.
- 3. Procurement of training plan for training the employees.
- 4. Maintenance cost and cost associated with upgrading and making changes in the software.
- 5. What was the cost of training the employees of the hospital and the level of service delivery at the hospital for five months?

### **Efficiency:**

- 1. Why was the cost of training the employees of the hospital not a part of the software when it was being procured?
- 2. The cost of maintenance and up-gradation of the software and the number of times it has to be done in a year.
- 3. How many times was the changes in software required and the payments that were made for making the changes under the contract?
- 4. Is the tax being deducted at the right rate or not?
- 5. Is the tax being transferred to the government treasury in time or not?

### **Effectiveness:**

- 1. Has the attendance software achieved the desired attendance level?
- 2. Have the billing errors reduced?
- 3. Is the salary being calculated properly because of the new software?
- 4. Is the Zakat eligibility being determined rightly?
- 5. Are there errors inn calculation of tax?
- **Q.3.** 1. The training of the hospital staff has resulted is the staff rightly using the software without making mistakes, and no further training is required.
  - 2. The maintenance and up-gradation contract is re-evaluated and rationalized according to the needs of the hospital.
  - 3. The patients have a complete, round the clock care from the doctors and the staff, ensuring that the attendance software is working properly.
  - 4. The care of the patient is according to the diagnosis which ensures that the right doctor and staff is available for the patient.
  - 5. The patients are not being overbilled and there is no errors in billing as well which shows that the billing software is working rightly.
  - 6. There is increased accountability of the finance staff in providing the right bill amount and itemized bill to the patient

- 7. Improved human resource management and performance
- 8. There is a reduction in the errors in salaries of the hospital staff because of the new software.
- 9. There is appropriate and right calculation and deduction of the tax from the salaries and this is being deposited timely in the government treasury.
- 10. The right number of hospital staff is available for all the services of the hospital
- 11. The audit will ensure that the softwares calculates the leaves of the hospital staff rightly, that there is no over or under calculation.
- 12. The Zakat module of the software is running smoothly and the MS is using his power of selecting patients rightly
- 13. The potential impact that manual billing has on the finances of the hospital and how automation can be performed.
- 14. The automation of the manual billing system will reduce the risk of fraud and miscalculation.
- 15. The automation of billing system as reduced the instances of fraud and miscalculation.

### **Q.4.** Audit Objectives

- 1. The extent the program achieved its goals and objectives
- 2. The challenges in implementing the program
- 3. The extent the program implementers administered the program following established policies and procedures.
- 4. The extent to which the households are satisfied with waste collection and management in their area.
- 5. To determine if SWMP was able to transfer knowledge and educate people about appropriate waste management techniques at household level or not

### **Audit Scope**

- 1. The Performance Audit was conducted for Solid Waste Management Program.
- 2. It covered the years from 2018 2019, 2019 2021, and 2021 2022.
- 3. The audit was conducted at the Commission, the sites which run SWM Programs, the households and the academic institutions.
- 4. The audit will look into the achievement of goals, the hurdles in implementation and whether established policies and procedures were followed or not.
- 5. Third-party evaluation reports
- 6. Site visits to determine the extent and nature of work being performed

### **Audit Criteria**

- 1. Laws, policies, rules, and regulations related to SWMP
- 2. Documentation such as accomplishments and status reports of established Materials Recovery Facilities (MRFs), Landfills and Containment Areas
- 3. 10-year Solid Waste Management Plans
- 4. Data from relevant documentation on Solid Waste Management from the National Solid Waste Management Commission
- 5. Scholarly articles
- 6. Third-party evaluation reports
- 7. Site visits to determine the extent and nature of work being performed

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